



Homeowner Training

- 1) Operation
 - a) Demonstrate screen operation. Press “up” to send screen up. Press “down” to send screen down.
 - b) Ask, “Would you like the screen to stop at an intermediary location?”
If “yes”, program the “My” button to stop at certain location.
 - i) Position the bottom-bar at their preferred location.
 - ii) Hold the “My” button until it jogs.
 - c) Obstacle detection is *on* by default. Explain and demonstrate the “obstacle detection”.
- 2) Assurances
 - a) If there is visible puckering & creases, it will reduce over time as the screen hangs down.
 - b) Depending on how much the screen settles over time, the customer may request limits be readjusted at a later date.
- 3) Warranty
 - a) Make the homeowner aware of your company’s warranty and/or Wizard’s warranty.
 - b) Preferably have printed copies available to give.

Cleaning and Maintenance
SEE “DO’S AND DON’TS” NEXT PAGE

Wizard Motorized SmartScreen

Do's & Don'ts

DO 	DON'T 
<p>Clean mesh with soft cloth and mild detergent</p>	<p>Vacuum mesh. The vacuum head could catch on and rip the mesh</p>
<p>Use silicone spray to lubricate the tracks</p>	<p>Use WD-40 or other degreasers. Those will clog the tracks</p>
<p>Leave the mesh stationary if it is windy. The mesh designed to withstand winds between 60 and 80 mph (depending on size & installed location)</p>	<p>Move the mesh if windy. There is a high likelihood that moving the mesh in the wind will cause more damage than the wind itself</p>
<p>Retract the screen when not in use</p>	<p>Use the screen solely as a wind breaker</p>
<p>Call your local Wizard dealer if there is an issue</p>	<p>Try and fix an issue yourself as that could cause an issue that would void the warranty</p>